



# BD ENGINE BRAKE

**Plant Address:** 33541 MacLure Road,  
Abbotsford, BC, Canada V2S 7W2  
**Telephone:** (604) 853-6096 **Fax:** (604) 755-4022

**Toll Free: 1-800-887-5030**

**U.S. Mailing Address:** P.O. Box 231, Sumas, WA 98295-0231  
**U.S. Shipping Address:** #88-446 Harrison Street, Sumas, WA 98295-0231  
**Web Site:** [www.bd-power.com](http://www.bd-power.com)

## Return/Incoming Goods Form

### Customer Billing Address

Customer Name

Address

City  State/Prov.

ZIP/Postal  Country

Daytime Phone #

Fax #

Email Address

### Return Shipping Address

Shipping Address same as Billing Address

Name

Address

City  State/Prov.

ZIP/Postal  Country

**Today's Date**

Qty	Part #	Description	Serial #	Invoice #	Purchase Date	Install Date

Vendor Name  Phone#

Address  City  State/Prov

ZIP/Postal

**Repair/Service Request**
 **Warranty Request**
 **Return Request**

Reason for Return /  
Complaint /  
Requests

Vehicle Make <input style="width: 80%;" type="text"/>	Vehicle Model <input style="width: 80%;" type="text"/>	Model Year <input style="width: 80%;" type="text"/>
---	--	---

**Return Shipment**

Return shipment type (i.e UPS Ground, UPS Red )* <input style="width: 80%;" type="text"/>
* Please read the warranty statement regarding BD's freight policy

**Additional Charges**

Please list any additional charges that should be considered.	
---	--

**WARRANTY STATEMENT**

BD Engine Brake, Inc. (the "Seller") warrants its product(s): to be free from defects in material or workmanship. The Seller warrants to the original buyer of the product (the "Buyer") that it will repair or replace, free of charge, any product which has a defect in material or workmanship within the warranty period described below. A defect is defined as a condition within the product that would render the product inoperable under normal conditions of use and service. The Seller's responsibility under this Warranty is limited to the repair or replacement, at the Seller's option, of any warrantable product returned prepaid with a complete service history and proof of purchase. A valid proof of purchase is a dated bill of sale or receipt.

A Return Material Authorization (RMA) number, obtained in advance from a customer service representative of the Seller and the dated bill of sale or receipt, must accompany any product returned by the Buyer for warranty determination. The Seller will be the final authority on the approval of all warranty claims hereunder. The issuance of a RMA number does not represent an approval of a warranty claim. All repaired or replaced products will be returned to the Buyer freight collect. Accepted warranty products, which have been replaced, will become the sole property of the Seller.

Until the Seller has approved a warranty claim, the Buyer will be responsible for all costs. Labor costs incurred by the removal and replacement of the product while performing warranty work will be the responsibility of the Buyer. In no case does the obligation of the Seller exceed the original purchase price of the product as indicated on the original bill of sale or receipt. Under no circumstances will the Seller be liable for any labor charged or travel time incurred in diagnosis for defects, removal or reinstallation of the product or any other contingent expenses.

To the extent permitted by law, the Buyer hereby waives all rights other than those expressly set out herein and acknowledges that this warranty sets out the Buyer's exclusive remedies with respect to products covered by it. This warranty shall not be extended, amended or varied except by written instrument signed by the Seller and the Buyer.

The Seller will administer warranty requests on products sold by the Seller and not manufactured by the Seller by forwarding claims made by a Buyer under the manufacturer's warranty to the manufacturer. The final disposition of such claims will be made by the manufacturer.

**NOT COVERED UNDER THIS WARRANTY**

This warranty is limited to the original purchaser of the product and is not transferable to subsequent owners. Specifically excluded from this warranty are failures of products caused by misuse, misapplication, negligence of the Buyer, accidents, modification, abuse, improper storage, installation, repair or operation, use of unauthorized parts or other mistreatment of the Buyer or his agent. This warranty does not cover deterioration of plating, paint or any other coating or parts that are subject to normal wear and tear, such as light bulbs, fuses etc.

Except as set forth herein or in our parts outline, the Seller disclaims any implied warranties of merchantability and fitness for a particular purpose. The Seller also disclaims any liability for incidental or consequential damages including but not limited to, repair labor, rental vehicles, hotel cost or any other inconvenience cost. To the extent permitted by law, this warranty is in lieu of all other warranties or guaranties, either expressed or implied, included the implied warranties of merchantability and fitness for a particular purpose, and shall not extend to any Buyer or to any person other than the original purchaser residing within the boundaries of the continental U.S. or Canada.

IN THE EVENT THE BUYER DOES NOT AGREE WITH THIS AGREEMENT, THE BUYER MAY PROMPTLY RETURN THIS PRODUCT, IN A NEW AND UNUSED CONDITION, WITH A DATED PROOF OF PURCHASE, TO THE PLACE OF PURCHASE WITHIN THIRTY (30) DAYS FROM DATE OF PURCHASE FOR A FULL REFUND.

<b>RMA#</b> <input style="width: 80%;" type="text"/>	<b>Claims Contact Name</b> <input style="width: 80%;" type="text"/>
--	---

Please submit this completed form to retrieve an RMA number. This Form should accompany the shipment along with all invoices and all documentation. Please display RMA number on the outside of the box.