



# LEADERS IN DIESEL PERFORMANCE

## Warranty Claim Form – Return Merchandise Authorization requisition

\*Please attach a copy of your purchase invoice and labor invoice (if applicable under warranty) for consideration and processing (Photo/ Scanned Copy or email will do)\*

**Once complete, we will email you an RMA Label with your number for return and return address.**

\*Please note, due to Customs Restrictions and Border Regulations, we cannot accept any returns without a copy of the original purchase invoice. We apologize for any inconvenience this may cause.

Warranty Registration Info	
Dealer Name:	Customer Name:
Daytime Phone #:	Daytime Phone #:
Email:	Email:
Mailing Address:	Mailing Address:

Vehicle Information	
Vehicle Year:	Vehicle Make:
Vehicle Model:	Vin Number:
Engine Displacement in Litres:	Installation Date and Mileage:
Failure Date and Mileage:	Engine Codes (if any):

Part Information	
BD Part Number(s):	Serial Number:
Quantity Returning:	
Please Describe the reason for return in Detail:	

Please ensure you have read and understand the terms and conditions of our limited warranty statement prior to return of your BD Product.

BD Engine Brake Inc.  
33541 MacLure Rd,  
Abbotsford, BC, Canada , V2S 7W2

US Address:  
446 Harrison Street, #88  
PO Box 231, Sumas, WA 98295

Contact:  
Phone: 604.853.6096 / 800.887.5030,  
Fax: 604.853.8749 Email: sales@bd-power.com

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### BD Diesel Limited Warranty Statement

(I-00300)

BD Engine Brake, Inc., Valley Fuel Injection Ltd., BD Diesel Performance, Turbocharger.net (the “Seller”) warrants the following product(s):

All products manufactured or rebuilt by the Seller are to be free from defects in material or workmanship which includes but is not limited to Turbochargers, Exhaust and Intake manifolds, Exhaust brakes, Intercoolers, Flex Plates, Transmissions, Torque Converters, Oil pans, Fuel pumps and systems, Electronic monitors and control systems. The Seller warrants to the original buyer of the product (the “Buyer”) that it will repair or replace, free of charge, any product which has a defect in material or workmanship within the warranty period described below. Copy of original invoice is required to qualify for warranty.

A defect is defined as a condition within the product that would render the product inoperable under normal conditions of use and service. The Seller’s responsibility under this Warranty is limited to the repair or replacement, at the Seller’s option, of any warrantable product returned prepaid with a complete service history and proof of purchase. A valid proof of purchase is a dated bill of sale or receipt.

A Return Material Authorization (RMA) number, obtained in advance from a customer service representative of the Seller and the dated bill of sale or receipt, must accompany any product returned by the Buyer for warranty determination. The Seller will be the final authority on the approval of all warranty claims hereunder. The issuance of a RMA number does not represent an approval of a warranty claim. All repaired or replaced products will be returned to the Buyer freight collect. Accepted warranty products, which have been replaced, will become the sole property of the Seller.

Until the Seller has approved a warranty claim, the Buyer will be responsible for all costs. Replacement parts and the labor costs incurred by the removal and replacement of the product while performing warranty work will be the responsibility of the Buyer. In no case does the obligation of the Seller exceed the original purchase price of the product as indicated on the original bill of sale or receipt. Under no circumstances will the Seller be liable for any travel time incurred in diagnosis for defects, or any other contingent expenses.

Only once the claim is approved, and depending on if the warrantable product is eligible, labor costs will be considered for the removal and replacement if an eligible part at an hourly rate of \$70.00 per hour. In some cases the end user may be responsible for the difference between the BD warranty labor rate and the authorized service dealer’s labor rate. BD highly recommends the end user negotiate these conditions before the service is performed. As well the end user will be responsible for additional freight charges from FOB Abbotsford, BC / Sumas, WA.

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To the extent permitted by law, the Buyer hereby waives all rights other than those expressly set out herein and acknowledges that this warranty sets out the Buyer's exclusive remedies with respect to products covered by it. This warranty shall not be extended, amended or varied except by written instrument signed by the Seller and the Buyer.

The Seller will administer warranty requests on products sold by the Seller and not manufactured by the Seller by forwarding claims made by a Buyer under the manufacturer's warranty to the manufacturer. The final disposition of such claims will be made by the manufacturer and ruled by the laws of British Columbia, Canada.

Customer assumes risk in purchasing product within 30 days may return the product for exchange of other BD products or services only. No cash refunds are available.

The installation of BD aftermarket parts may void the OE warranty. BD is not responsible for OE warranties or how they are administered. Residents of the U.S.A. can reference the Magnuson Moss warranty act that protects the consumer on the installation of aftermarket parts, please research this act to base your decisions accordingly.

**Please refer to Warranty time limitation per product.**

### **NOT COVERED UNDER THIS WARRANTY**

This warranty is limited to the original purchaser of the product and is not transferable to subsequent owners. Specifically excluded from this warranty are failures of products caused by misuse, misapplication, negligence of the Buyer, accidents, modification, abuse, improper storage, installation, repair or operation, use of unauthorized parts or other mistreatment of the Buyer or his agent. Any competitive use, sled pulling, drag racing will void warranty on product. A sheared or twisted shaft, broken planetary gear sets, burned clutches, broken drive hubs, sun gear damage, cracked housings are not covered. Damage caused from debris in oil contaminated coolers, improper fluids and filters or damage caused from fuel or air contamination, Biodiesel, low fluid levels are also not covered. This warranty does not cover deterioration of plating, paint or any other coating, linings or parts that are subject to normal wear and tear, such as light bulbs, fuses, bearing wear, seal wear, etc.

**In the case of BD transmissions, a BD torque convertor must be installed at the time of installation of the transmission. Use of a 3rd party or OE convertor will invalidate the transmission warranty.**

If product is not installed by a trained and authorized BD dealer, installation facility must prove it is properly tooled and has certified training to have installed or to carry out repair of product.

The Seller also disclaims any liability for incidental or consequential damages including but not limited to, repair labor, rental vehicles, hotel cost or any other inconvenience cost. To the extent permitted by law, this warranty is in lieu of all other warranties or guaranties, either expressed or implied, included the implied warranties of merchantability and fitness for a particular purpose and shall not extend to any Buyer or to any person other than the original purchaser residing

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within the boundaries of the continental U.S. or Canada. As well the seller is not responsible or obligated to update previously manufactured parts that are currently under the above warranty.

NOTE THAT THIS GUARANTEE WILL BE VOID IF THE USER BREACHES THE CONDITIONS IN THE SECTION LABELED "NOT COVERED UNDER THIS WARRANTY" AND IS ONLY APPLICABLE ON THE PRODUCTS THE SELLER MANUFACTURES.

## DISCLAIMER OF LIABILITY

Other than as expressly set forth herein, the Seller, together with its distributors, jobbers and dealers shall in no way be responsible for the product's proper use and service. In no event shall the Seller be liable for any special, incidental, indirect or consequential damages of any kind or nature, whether or not the Buyer was advised of the possibility of damage, arising or resulting from the use or performance of the product, and the Buyer hereby waives any and all such claims.

The Buyer acknowledges that he/she/it is not relying on the Seller's skill or judgment to select or furnish goods suitable for any particular purpose and that the Seller has no liability that will extend beyond the scope of the limited warranty contained herein, and the Buyer hereby waives all remedies or liabilities, expressed or implied, arising by operation of law or otherwise, (including, without limitation, any obligations of the Seller with respect to fitness for any particular purpose; merchantability; and special, incidental, indirect or consequential damages) or whether or not occasioned by the Seller's negligence.

The Seller disclaims any warranty and expressly disclaims any liability for personal injury or damages related to the Buyer's use of the product. The Buyer acknowledges and agrees that the disclaimer of any liability for personal injury is a material term for this Agreement and the Buyer agrees to indemnify the Seller and hold the Seller harmless from any claim related to the product and its use or performance. Under no circumstances will the Seller be liable for any damages, liabilities, costs or expenses incurred as a result of by reason of the use, performance or sale of the product, including without limitation, any damages, liabilities, costs or expenses incurred by reason of the Buyer's negligence related to those uses of the product as a result of the removal of the speed limiter.

The Seller assumes no liability regarding the improper installation or misapplication of the product. It is the installer's responsibility to check for proper installation, and, if in doubt, contact the manufacturer.

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## Limited Warranty Details

Product Name	Parts (Months/Miles) <sup>1</sup>	Labour (Months/Miles)		Notes
		1, 2		
Torque Converters (Dodge)	36/ 150,000	12/12,000		No Race abuse covered
Torque Converters (Ford & Allison)	36/ 150,000	12/ 12,000		No Race abuse covered
Transmissions	36/ 150,000	12/ 24,000		No Race abuse covered. Remote filter required for inspection with cooler flow rate in GPM at Oil/Air transmission cooler outlet.
Race Transmissions	12/ 24,000	Not Eligible		
Valve / Accumulators Bodies	12/ 24,000	12/ 24,000		
Transmission Pans	36/ 150,000	Not Eligible		
Transmission Electronic Control Modules	12 / 24,000	Not Eligible		
Flex Plates	36/ 150,000	Not Eligible		
Injectors (Mechanical) & Injection Pumps	12 / 24,000	12/ 24,000		Race Pumps 90 days parts/No labour
Performance Injector Nozzles (Common Rail)	Not Eligible	Not Eligible		No warranty available on this product unless there is documented proof nozzles were installed by a reputable fuel shop with proper common rail injection test benches and flow matched. If this is the case the warranty will be 30 days, 90 days if done at BD/VFI. Increased fuel pressure will void the warranty.
Common Rail Injectors (Stock & Performance)	24 Months <sup>(Applicable Nov 2015)</sup>	Not Eligible		Manufacturing and material defects only covered. Cracks caused by high fuel pressure not covered. High Return flow not covered after 12 months on Performance Injectors
Tuners and Chips	Manufacturer <sup>3</sup>	Not Eligible		
X-Monitor / Cool Down Timers	12/ 24,000	Not Eligible		
Intake / Exhaust Manifolds	36/ 75,000	Not Eligible		
Exhaust Up pipes	12/24,000	Not Eligible		Surface rust not eligible
Exhaust Kits (BD Brand)	24 Months	Not Eligible		Surface rust not eligible
Turbo Guards / Boost Builders / Waste Gate Kits	12/ 24,000	Not Eligible		
Intercoolers / Hoses / Clamps	12/ 24,000	Not Eligible		
Avtek Intercoolers	Manufacturer <sup>3</sup>	Manufacturer <sup>3</sup>		
BD Xtruded Transmission Cooler	12/ 24,000	Not Eligible		
Manual Transmission Clutches	Manufacturer <sup>3</sup>	Manufacturer <sup>3</sup>		
Short Shifters	12/ 24,000	Not Eligible		
Engine / Head Stud kits	Manufacturer <sup>3</sup>	Manufacturer <sup>3</sup>		
Positive Air Shutoff / Electronic Positive Air Shutoff	24/ 24,000	Not Eligible		
Engine Brakes	24/ 24,000	12/ 24,000		
Electronic VV Brake	24/ 24,000	Not Eligible		
Steering Stabilizers / Sway bars	12/ 24,000	Not Eligible		
Gauges and Mounts	Manufacturer <sup>3</sup>	Manufacturer <sup>3</sup>		
OEM Turbos	12 Months/ Unlimited	Not Eligible		Electrical components have a 30-day warranty
Performance Turbos	12/ 12,000	Not Eligible		
ISX Turbos	90 Days	Not Eligible		Models # HE551VE & HE551V *See Limited Warranty Card
FlowMAX Fuel Pumps	60/ 75,000	Not Eligible		
Auxiliary Fuel Pumps	12/ 12,000	Not Eligible		
EGR Cooler Delete	12 Months	Not Eligible		
BD FICM	12 Months	Not Eligible		
Fuel Control Plate/Pin (VE & P7100)	24 Months	Not Eligible		
Distributed Product (Not Manufactured by BD)	Manufacturer <sup>3</sup>	Manufacturer <sup>3</sup>		

Return Material Authorization (RMA) number, obtained in advance from a customer service representative of the Seller and the dated bill of sale or receipt, must accompany any product returned by the buyer for warranty determination.

Warranty is based on whichever occurs first (Months or Mileage).

Prior approvals must be given to qualify for labour reimbursement.

See per Manufacturer's warranty

Updated 11/24/15

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